

Browser & Pop-Up Requirements for EWP

To use the employer web portal, your web browser must meet these minimum requirements.

Windows®

Web Browser	Minimum Version Required
Internet Explorer®	10 or later
Chrome™	37 or later
Firefox®	45 or later

For the latest version of these browsers, visit our [browser download](#) page.
Safari for Windows was discontinued in 2012.

Mac®

Web Browser	Minimum Version Required
Safari®	9.1 or later
Chrome	36 or later
Firefox	45 or later

If your computer is running Windows XP operating system, you may need to install Chrome. Windows XP does not allow Internet Explorer updates past version 8.

Safari for Windows was discontinued in 2012. Do not use Safari for Windows when working in the EWP.

Enabling Pop-ups for EWP

If you have pop-ups blocked, you won't receive information you need on the EWP. Follow these instructions to unblock EWP pop-ups.

Internet Explorer	
1.	Open Internet Explorer.
2.	Click the Tools button in upper-right > Internet Options > Privacy tab .
3.	In Pop-up Blocker section, click Settings .
4.	In text field, type employer.kpers.org and click Add .
5.	Click Close and restart Internet Explorer.

Enabling Pop-ups for EWP

If you have pop-ups blocked, you won't receive information you need on the EWP. Follow these instructions to unblock EWP pop-ups.

Chrome for Windows

1. Open **Chrome**.
2. Click **menu button** in upper-right > **Settings** > **Show advanced settings** at the bottom.
3. In **Privacy** section, click **Content settings...**
4. Scroll down to **Pop-ups**, select **Do not allow any site to show pop-ups**.
5. Click **Manage exceptions**, and add **employer.kpers.org** to list of sites allowed to display pop-ups.
6. Click **OK** and restart Chrome.

Chrome for Mac

1. Open **Chrome**.
2. Click **Chrome** menu (top-left) > **Preferences**.
3. Click **Under the Hood** > **Content settings...**
4. Under **Features**, choose **Pop-ups** and select **Do not allow any site to show pop-ups**.
5. Click **Exceptions** and add **employer.kpers.org** to list of sites allowed to display pop-ups.
6. Close boxes and restart Chrome.

Safari for Mac (cannot unblock any specific site's pop-ups)

1. Open **Safari**.
2. Click **Safari Menu** at top > **Preferences** > **Security** heading.
3. Uncheck the **Block Pop-Up Windows** option.
4. Click **Close** > **OK**. Restart Safari.

Firefox

1. Open **FireFox**.
2. Click the "hamburger" **menu** icon (top right) and choose **Options**.
3. Select the **Privacy and Security** panel.
- 4a. To disable the pop-up blocker altogether, uncheck the **Block pop-up windows** under **Permissions**.
- 4b. To unblock EWP, only, click on **Exceptions**.
5. Type **employer.kpers.org** in **Address of website** text box, and click **Allow**.